

PARENT SCHOOL CONTRACT

1.0 Objectives

The objective of this document is to provide information about the parent school contract.

2.0 Scope

This process applies to GIIS Dubai.

3.0 Policies

Clarity and transparency are key to a constructive relationship between schools and the families they serve. These enable a schooling experience that has a child's wellbeing at its heart.

The Parent-School Contract has been introduced by KHDA with this in mind. It ensures that both school and parents are aware of their duties and responsibilities towards each other and towards their children. It is to the benefit to both schools and families that this relationship is based on agreed terms and conditions, set out clearly in the form of a contract.

The terms and conditions stipulated in the contract will also be a reference for dispute resolution. KHDA will uphold the agreement stipulated in the contract when a party refers a matter to KHDA for deliberation and endorsement. Families are encouraged to read the contract carefully and to sign it only after all queries have been addressed by the school.

In addition to the contract, schools should have effective procedures in place to address and mitigate parental concerns and complaints. Parents should also be recognised and used as a valuable resource in the educational experience of their children.

The Parent School Contract Process:

GIIS will generate a contract for parents to acknowledge and sign at the beginning of each school year. The contract for all newly admitted students is generated as soon as these students are registered on the KHDA portal. Parents are required to download the KHDA app on their smartphones through which they will be able to sign the contract.

Alternatively, parents can visit the school and sign the contract with the assistance of the Arabic Secretary at the school.

It is the responsibility of the parent to sign the contract within the stipulated time failing which the student's admission shall be treated null and void without any liability to school.

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